

# COMMunity

May 2013

A News Bulletin from **WILLIAMS COMMUNICATIONS, INC.**

*"Congratulations on your performance this year as a Zetron Top Reseller! The support and services you provide are critical to Zetron's success. Time and time again customers tell us that they choose Zetron for the high quality of the services they receive from resellers as well as the quality of the products themselves. Thank you for your efforts. I wish you the best success in the coming year and look forward to the continuation of our fruitful partnership."*

- Wayne Foret  
Vice President of Sales  
Zetron, Inc.

*"I appreciate your efforts to deliver good customer service and please pass this on to Scott McGuire that I personally appreciate his hard work and efforts to keep our fleet on the road. His work ethic reflects highly of his commitment to public safety and sets a high bar for others to follow. He is a good representative of your company and its commitment to public safety solutions and support."*

- Major Steven A. Williams  
Florida Highway Patrol



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## **Walton County Joins Statewide Law Enforcement Radio System Using the New Harris XG-75 Radios**

Walton County Sheriff Michael Adkinson spent a lot of time with the County Commissioner's to secure funding to build upon an existing radio communication system - The Statewide Law Enforcement Radio System (SLERS) by working with Williams Communications, Inc. (WCI) and Harris Corporation to determine how to enhance their radio coverage. Building upon three existing sites in the County, three additional sites were built (with shared resources from the State) and 725 radios were added to SLERS. These radios were delegated to the Walton County Sheriffs Office, fire departments, animal control, aircrafts, the emergency operations center and emergency medical services. "This is a cost effective way to promote public safety," said Sheriff Adkinson. "The SLERS systems provides better communication over a wider range to allow first responders to work together to save lives."

This modern 800 MHz radio system with P25 capabilities was built at a fraction of the cost if the Sheriffs Office were to build a stand-alone system. Not to mention by coming on SLERS, they can now communicate with their neighboring county, Okaloosa, as well as state and federal agencies who are also on SLERS.



In addition to these enhancements, WCI installed an 11 position Zetron console system, allowing for a smoother transition for the public safety dispatchers.

Sheriff Adkinson is one of the first sheriff's, since the SLERS inception, to work with county officials and the State to add sites for optimal coverage.

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## New Radio System in Floyd County, Georgia Worked Seamlessly Through Recent Tornado

At the end of March, Floyd County officials had to respond quickly to damaging storms of major impact areas. Floyd County Emergency Management Agency Director Scotty Hancock said that of the recorded 8,400 push-to-talk calls made on their new Harris communication system during a three-hour period, there was only one report of muffled traffic for one transmission made.



Assistant County Management Noah Simon stated, "Overall, the system performed flawlessly. The storm provided an example of how the new communication system provides its own uninterrupted power source when three of the towers lost power. The on-site generators at each tower came on immediately and the people using the system had no indication that it happened."

## Bartow County, Georgia Receives Assistance from WCI Staff and Harris Corporation

Harris donated \$150,000 in radio communication equipment to help emergency responders communicate with one another.



Harris and WCI provided the equipment in Bartow County while working with relief groups in both Adairsville and Calhoun, helping with recovery efforts. Harris and WCI engineers, techs and crews were at both scenes while other staffers assisted with volunteer efforts, to provide help to the public safety agencies and the communities.

## WCI Recognizes Dan Dominguez as "Employee of the Year"

Traditionally every year, WCI names an "Employee of the Year" at an employee gathering. While WCI is very fortunate to have a number of exceptional employees, this year **Dan Dominguez** received the honor, after the nominations were submitted. WCI's employee of the year is based on recommendations submitted by employees (peers) and then reviewed by upper management.

Dan received a number of nominations Just like in previous years, a number of recommendations were presented. Just to name a few of the comments, "I have had the privilege of working with Dan and he is very knowledgeable and willing to share that knowledge with others", or "Dan works in a very professional manner no matter what the situation - I admire his ability to work so hard and balance his work life and personal life. Dan is always willing and able to get any job done!", and "My vote goes to Dan Dominguez. He is a great manager and mentor and always strives for the best."

### About Dan

For over six years, WCI has had the privilege to employ Dan Dominguez, a man who began his WCI career as a Technician in the Phase 4 (which encompasses 18 counties in the Northeast region).

It didn't take Dan long to prove his knowledge and dedication to his job and in less than two years of working at WCI Dan was promoted to managing the State of Florida system for Phase 4, including oversight of the our Jacksonville Regional Office.



Since then Dan has worked on various projects for the State of Florida as well as her local, state and federal agencies. These projects include installation and training of dispatch centers, repeater installations, radio programming and training, radio maintenance, re-banding, mobile radio installations, project implementations and system repairs.

Prior to working at WCI, Dan completed 10 years of service with the United States Marine Corps.

### Did You Know?



The Statewide Law Enforcement Radio System's (SLERS) Joint Task Force has approved additional sites and enhancements to improve the SLERS system coverage, specifically in the North Florida area?

To learn more about SLERS and the Joint Task Force Board, visit their web page at [www.dms.myflorida.com](http://www.dms.myflorida.com).

## Tallahassee Memorial Hospital and Leon County School Board Receive Radio System Upgrades



Tallahassee Memorial HealthCare

Tallahassee Memorial Hospital recently worked with WCI to upgrade their radio system to a 3-Channel P25 Digital Radio System. TMH is also integrating this system with a separate, new Emergency Room in Northeast Tallahassee.



WCI recently partnered with the Leon County School Board and is currently in the process of improving their radio coverage and functionality.

## WCI's Installation Staff Work on Multiple Projects



### Rome, GA

Our Rome, Georgia installation shop has been very busy over the past few months installing more than 350 mobile radios in various agency vehicles within the County, as well as performing lighting installations.

### Tallahassee, FL

The Tallahassee installation office has performed vehicle lighting and radio installations for the State Fire Marshal, FDLE's Capitol Police and Franklin, Liberty and Calhoun counties and is outfitting the Leon County Sheriffs Office K-9 Units with special accessories such as dog kennels and heat alarms.



### Crestview, FL

Our Crestview installers have been steadily working with the Pensacola State Attorney's Office, Holt Fire Department and Santa Rosa County Sheriffs Office on vehicle lighting packages, along with mobile radio installs for Okaloosa Emergency Management Services.



## WCI Gains New Customer: Macon-Bibb County, Georgia Transit Authority

The Macon-Bibb County Transit Authority has chosen to leverage the Macon-Bibb P25 Radio System to meet the FCC Narrowband mandate.

By purchasing Full Spectrum Harris Unity Mobile Radios, the transition will be seamless. The Unity radios will allow them to operate on their existing UHF frequency and the Macon-Bibb 800MHz channels for continued communications. In addition, the Unity radio provides them the ability to talk on neighboring VHF systems - a benefit that will aid them as they expand transportation services in surrounding counties.



## WCI Regional Office Locations

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WCI Donates Harris Radios to the Florida Sheriff's Association (FSA) to use at conferences and other events. Pictured here (L to R) is WCI staff AJ Smith and Hilarie Geraldini along with FSA Executive Director Steve Casey.



## WCI Supports the State Law Enforcement Chiefs Association's Annual Awards Ceremony



WCI is a proud sponsor and supporter of the State Law Enforcement Chiefs Association (SLECA). This year SLECA presented WCI with an award for our continued support to their organization during the 2013 Awards Ceremony held at the Public Safety Institute in Havana, FL.



### Product Highlight - Fleet Tracking

Do you have a need for a GPS tracking device to manage your employees vehicles? This product provides Internet-based access to LIVE vehicle tracking and asset management. Knowing where your vehicles and assets are at all times gives you the power to make time and money- saving decisions with a quick glance.



If you are interested in a free demonstration, contact our Installation Department at (850) 385-1121.

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